

# Practical transformation

## with real benefits and positive outcomes

### Why use V4 Services?

- ➔ **Tried and tested:** Our case studies demonstrate real value delivered, we have senior level references which we're very proud to share – just ask.
- ➔ **Reputation:** We've supported over 120 organisations to transform and deliver substantial efficiencies with our added 'E' ingredient (energy, enthusiasm, encouragement and experience).
- ➔ **Understanding:** We listen to your challenges to set out options, then design and deliver sustainable solutions with you to meet your strategic objectives.
- ➔ **Savings:** We're focused on delivering a high return on your investment in us. Our team have a passion for delivering the best outcomes possible through a practical approach with your teams.
- ➔ **Toolkits:** We come equipped with data analysis tools, templates and toolkits which we use to fast track delivery.

### A safe pair of hands to support you through substantial change

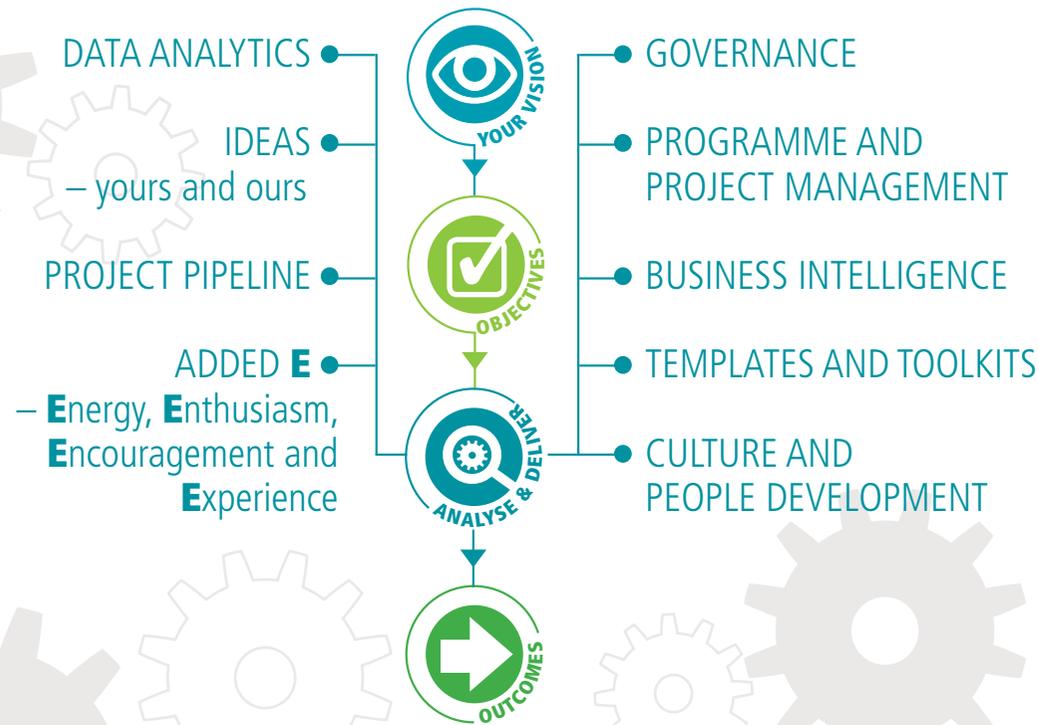
We know that health and social care organisations face huge challenges to meet their performance regimes, improve quality of care and support, provide greater choice and control to individuals, switch the model into prevention not cure and integrate the offer and services which typically rest with a myriad of organisations.



# Our approach

We are a catalyst for change translating our clients' problems, aims and ideas into practical programmes and projects supporting them through the journey to deliver real benefits.

As experts in the process of transformation, we use our immense experience and skills to help you to transform at pace, sharing our knowledge of what's worked elsewhere to constantly improve our solutions and services.



**Easy to buy**  
Our services can be procured via a number of frameworks.  
[Find out more](#)

We typically work with clients who've done what they can to deliver significant savings or improvements but are now faced with much tougher decisions to go further, or those who have plenty of ideas but need help in taking concepts through to completion.

# Our services

- ➔ **Strategic direction**  
Support your Senior Management Team and key stakeholders to define and shape your strategic direction.
- ➔ **Business intelligence**  
Use our benchmarking, knowledge and analysis of your data to understand the status quo and future potential and use our management information performance analysis and dashboards.
- ➔ **Ideas and project pipeline**  
Gather your ideas and combine with our library of projects delivered to define and deliver a project pipeline.
- ➔ **Effective governance structures**  
Build upon or design governance, gateway management and benefits realisation processes.
- ➔ **Integration of services around the person**  
Demand management, pathway reviews, business process re-engineering, service redesigns; workforce planning; Disabled Facilities Grants, personalisation and safeguarding; resource allocation systems and multi-agency support.
- ➔ **Programme management** of multiple projects to integrate health and social care and transform acute and urgent care, meet Better Care Fund and winter resilience targets or other performance indicators as part of regulatory performance reporting.
- ➔ **Alternative delivery models**  
Provision of end-to-end support from initial concept, full options appraisal, strategic business case, implementation and mobilisation support for your chosen model.
- ➔ **Commissioning, procurement and contract support and management**  
Support or manage all aspects of creating value from every pound, whether that's designing new approaches to commissioning programmes; new market development, creating greater social value or strategic outsourcing.
- ➔ **Cost reduction and income generation**  
Take a commercial approach to each and every project.
- ➔ **Commercial operations management**  
Ensure resources are aligned to the delivery of strategic objectives, that each project follows a defined process and that outputs and outcomes are managed and measured.
- ➔ **Critical friend and peer reviews.**

# We've already helped...

- ➔ Pennine Care NHS Foundation Trust
- ➔ Powys County Council
- ➔ Wirral Council
- ➔ And lots of other clients

